# Community and Emergency Resources

# **Alamo Region**

Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina and Wilson Counties

Revised August 10, 2011





# 2-1-1 Texas/United Way of San Antonio Help Line

700 South Alamo, PO Box 898, San Antonio, Texas 78238 2-1-1 or (210) 227-4357 www.unitedwaysatx.org

# Area Served

Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, Wilson and Tarrant counties

# Services Provided

The 2-1-1 Texas Military Family Access Project (TMFAP) Alamo and South Texas mission is to connect military service members who have deployed to Iraq and Afghanistan and their families with valuable resources, agencies, and programs. We work with these "military families in need" and provide them links to county, city, state, and federal resources and programs which are non-profit, faith based, charitable agencies. In addition, we have an extensive database with resources specifically earmarked for OEF/OIF veterans and family members. Our services are free, confidential, bi-lingual, and available 24/7.

# Air Warrior Courage Foundation (AWCF)

P. O. Box 3218, AmarilloTX 79116 210-659-4240 http://www.airwarriorcourage.org/

# Area Served

**Bexar County** 

# Services Provided

AWCF provides financial assistance to active duty wounded warrior and their family members while they are being treated at Brooke Army Medical Center.

# **Alamo Area Mutual Housing Association**

4100 East Piedras Drive, Suite 200 San Antonio, Texas 78228 210.731.8030 http://www.alamomha.com/

# Area Served

**Bexar County** 

# Services Provided

Provide stable housing, outreach, and temporary financial assistance to 100 homeless and ask risk veteran families through its unique apartment communities.

# **American Red Cross (San Antonio Texas Chapter)**

(210) 221-3355/224-5151 www.saredcross.org

### **Area Served**

Atascosa, Bandera, Bexar, Comal, Dimmit, Edwards, Frio, Gonzales, Guadalupe, Karnes, Kendall, Kinney, LaSalle, Maverick, McMullen, Medina, Real, Uvalde, Val Verde, Webb, Wilson, Zapata, and Zavala Counties

# Services Provided

Red Cross volunteers serve hospitalized veterans and VA medical centers. These volunteers provide support, comfort and peace of mind to service men and women who are recovering from illness or injury.

# **Bexar County Veterans Court**

210-335-0744 www.bexar.org

## **Area Served**

Bexar County, San Antonio Metropolitan area

# Services Provided

Divert veterans from jail and prison into community-based treatment.

# Catholic Charities, Archdiocese of San Antonio, Inc.

www.ccaosa.org

# Area Served

Atascosa, Bandera, Bee, Bexar, Blanco, Caldwell, Comal, Dewitt, Dimmit, Frio, Goliad, Gonzales, Guadalupe, Hays, Karnes, Kendall, Kerr, Kinney, La Salle, Live Oak, Maverick, McMullen, Real, Uvalde, and Zavala Counties

# Services Provided

Provides emergency assistance and counseling services to veterans and their families in need of social services including emergency assistance, counseling services, transportation assistance, and connection to wide range of social services in their communities, including employment and family and child services.

# **Clarity Child Guidance Center**

8535 Tom Slick, San Antonio, TX 78229 210-616-0300 or 877-676-KIDS www.claritycgc.org

# **Area Served**

Bexar (outpatient services), South Texas region (inpatient services)



### Services Provided

Clarity Child Guidance Center is a nonprofit mental health treatment center providing programs designed specifically for kids ages 3-17. Our goal is to provide families throughout South Texas greater access to children's mental health care regardless of their ability to pay. We provide parenting classes in English and Spanish as well as free community presentations on important children's mental health topics. Visit our homepage for an updated schedule at www.claritycgc.org.

# **Comfort for America's Uniformed Services (Cause)**

Warrior and Family Support Center at BAMC/Ft. Sam Houston 703-750-6458 www.cause-usa.org

# Area Served

Bexar county

### Services Provided

Cause provides recreation, relaxation and resiliency programs for wounded military and their families while they recuperate in military medical facilities. At BAMC and Ft. Hood, we have a digital entertainment library that provides free access to DVDS and video games, as well as a Massage and Reiki program. Cause programs are also located at Walter Reed; Ft. Bragg, NC; Ft. Riley, KS; Naval Medical Center San Diego, CA (Balboa); Landstuhl Regional Medical Center, Germany.

# Family Service Association of San Antonio, Inc.

702 San Pedro, San Antonio, TX 78212-5818 www.family-service.org

# Area Served

Bexar, Atascosa, Comal, Frio, Guadalupe, Kerr, Medina and Wilson Counties

# Services Provided

The Strengthening Families program strengthens military and veteran families impacted by an Afghanistan-Iraq deployment through counseling, home-based parenting support, marriage enrichment, and child care fee assistance. This program provides pastoral counseling, individual/family counseling, parenting education and children's support.

# **Haven for Hope of Bexar County**

1 Haven for Hope Way San Antonio, Texas 78207 Main Line - (210) 220-2100 After Hours PCY - (210) 220-2486 info@havenforhope.org

# Area Served

**Bexar County** 

# Services Provided

The Transformational Campus provides a variety of services aimed at helping individuals experiencing homelessness gain sustainable permanent employment. Individuals who enroll in the transformational program will devise a mission, vision and plan for their life with the assistance and support of their case manager and other service providers.

# **Hill Country Community MHMR Center**

819 Water Street, Suite 300, Kerrville, TX 78028 830-792-3300

# Area Served

Bandera, Blanco, Comal, Edwards, Gillespie, Hays, Kendall, Kerr, Kimble, Kinney, Llano, Mason, Medina, Menard, Real, Schleicher, Sutton, Uvalde, Val Verde

### Services Provided

Offers Cognitive Processing Therapy for Veterans dealing with PTSD.

# **Housing & Community Services Inc.**

5121 N. Foster Rd. San Antonio, TX (210) 807-9368 http://www.hcscorp.org/

# Area Served

**Bexar County** 

# Services Provided

Provide housing, rental assistance, and utilities assistance for a new, multifamily property. Supportive services will also be available on site and through referral.

# Project MEND (Medical Equipment Network for those w/ Disabilities)

5727 IH 10 West; San Antonio, Texas 78201 210-223-6363; 888-903-6363 www.projectmend.org

# **Area Served**

Delivery - Bexar County only. Pick-up - surrounding counties

# Services Provided

**Durable Medical Equipment (DME)** 

Through this service, we receive donated previously owned medical equipment from the greater community and businesses, refurbish, repair, and sanitize these items, then provide them to low-income persons with disabilities. The medical equipment is provided to the client for as long as it is needed.

# Assistive Technology (AT)

This service helps clients pay for prosthetic and orthotic devices, as well as diabetic shoes and supplies, and other specialized assistive technologies medically necessary for recovery and rehabilitation. Some of these items include specialized strollers; gait trainers; cranial helmets; adaptive switches; communication equipment; seating aids; sensory enhancements; and other assistive technologies. Project MEND assists with obtaining these AT items that are not in our inventory. We have established agreements with a variety of businesses that enable us to pay for a maximum of \$500 per adult client and a maximum of \$1,000 per child for the purchase of these items that are at a reduced price for the client. If the client has insurance, any balance due is covered through the insurance, and if not, the client pays the balance.

# Who We Serve

We serve low-income persons with disabilities of all ages; unemployed; underemployed; uninsured; and under-insured individuals and families of San Antonio, and the surrounding South Texas counties. Our clientele includes:

- Children (ages 0-18)
- Seniors
- Veterans
- Active Military Personnel & their families

# **Returning Heroes Home**

1314 E. Sonterra, Suite 5204, San Antonio, TX 78258 (210) 979-2500 ext. 203 www.returningheroeshome.com

# Area Served

Bexar county

# Services Provided

Fort Sam Houston Warrior in Transition Battalion, serving Wounded Warriors from all branches of the military and their Families from across the entire United States during their medical treatments and recovery in San Antonio, Texas. We offer a place away from the hospital and living quarters that provides a "safe" environment to enhance the healing process and help them cope with war related disabilities as individuals, couples, and families. Services include classes and various educational opportunities, numerous recreational activities, gaming, emotional and social support, and group meals serving up to 500 at any given time. More than 60 events per month both on and off post, with more than 7,500 visits each month by Wounded Warriors and their Families. All services are provided without charge. Phase II: Construction of a 6-acre therapeutic, fitness, recreation, and garden area to further provide the best possible healing environment for our nation's Wounded and their Families.

# San Antonio Council on Alcohol and Drug Abuse

7500 Hwy 90 West, Suite 100, San Antonio, TX 78227 (210)225-4741 www.sacada.org

# Area Served

Bandera, Bexar, Gillespie, Guadalupe, Kerr, Kinney, Medina, Real and Wilson Counties

# Services Provided

We provide services utilizing prevention and intervention strategies to address substance abuse, addiction, and mental health related issues.

# **San Antonio Family Endeavors**

535 Bandera Road P.O. Box 28210 San Antonio, TX 78228 210-431-6466 www.safamilyendeavors.org

# Area Served

**Bexar County** 

## Services Provided

Supportive services include outreach, case management, assistance in obtaining VA benefits, and assistance in obtaining and coordinating other public benefits. Time-limited temporary financial assistance payments on behalf of Veterans for purposes such as rent payments, utility payments, security deposits and moving costs.

# **Texas A&M University-San Antonio**

1450 Gillette Blvd. San Antonio, TX 78224 (210) 932-6200 www.tamusa.tamus.edu

## Area Served

**Bexar County** 

# Services Provided

To provide quality service in assisting our Military service members and Veterans in making their transition from Military to academic life.